

BEGINNING OCTOBER 1ST

Carts will be delivered September 1st – 30th
Automated waste pick up begins **October 1st**

Cart placement rules

Follow these simple steps to ensure your waste is collected quickly and easily:

- ✿ On your scheduled day of service, place your waste cart at the curb no later than 7:00 a.m.
- ✿ Position your cart no further than 3 feet away from the road with handle facing toward your residence.
- ✿ Position your cart 3 feet away from any obstacles, such as a mailbox or light pole.
- ✿ Do not park your car in front of the container.
- ✿ Place all waste inside your container and do not overfill the container.
- ✿ Remove carts from the curb within 24 hours of collection.
- ✿ Carts cannot be placed at your curb prior to 24 hours of your regular scheduled pickup.



Carryout service

Residents that are physically unable to transport containers to the curb can have them picked up beside the house at no additional charge. There can be no resident living in the home having the ability to move containers to the curb. Residents that do not meet the requirements of the elderly/handicapped carry out service can pay an additional \$14.00/month to have materials collected beside the house. In all cases, yard waste and bulk items must be taken to the curb for collection.

Waste rules

Non-Acceptable Waste Items

- ✿ Steel drums
- ✿ Pharmaceuticals
- ✿ Hazardous or bio-hazard material
- ✿ Paint and solvents or any other liquids
- ✿ Tires, lead acid batteries and car parts
- ✿ Items over 50 pounds
- ✿ Asbestos
- ✿ Ashes

Bulk Item Collection

- ✿ One large item per week can be set out at no additional charge.
- ✿ Residents with multiple large (bulk) items are required to call 1-800-686-1732 24 hours in advance to make arrangements for pickup and payment.

Yard Waste Collection

- ✿ Only low volume users must purchase tags from the city.

Christmas Tree Collection

- ✿ Trees will be collected 2 weeks following December 25.

Holidays

- ✿ As in previous years, if your collection day falls on or after New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving or Christmas, your collection day will be delayed until the following day.

Recycling rules

Non-Acceptable Recycling Items

- ✿ Light bulbs, mirrors, window glass and ceramics
- ✿ Containers with food and liquid residue remaining
- ✿ Pizza boxes and wet paper products
- ✿ Garden hoses
- ✿ All metals **except** for those identified as acceptable

Acceptable Recyclable Items—

- All items should be rinsed and free of contaminants.*
- ✿ Clean paper, cardboard (OCC) and newsprint
- ✿ Glass food and beverage containers (all colors)
- ✿ Rigid plastic "food and beverage containers" (#1 thru #7)
- ✿ Steel, aluminum and bi-metal food and beverage containers
- ✿ Gable-top milk, gravy and soup cartons

Collection schedule

- ✿ Waste collected weekly (on current collection day)
- ✿ Yard waste Fridays only
- ✿ Recycling **every other week** (same day as waste collection)
- ✿ Calendar will be provided at cart delivery time



Worry-free all the way

- **Reliable:** We pick up on time
- **Reliable:** After we pick up your recyclables, we actually recycle them — because not all companies can.

99.9%**
PICKUP RELIABILITY RATE



We'll handle it from here.